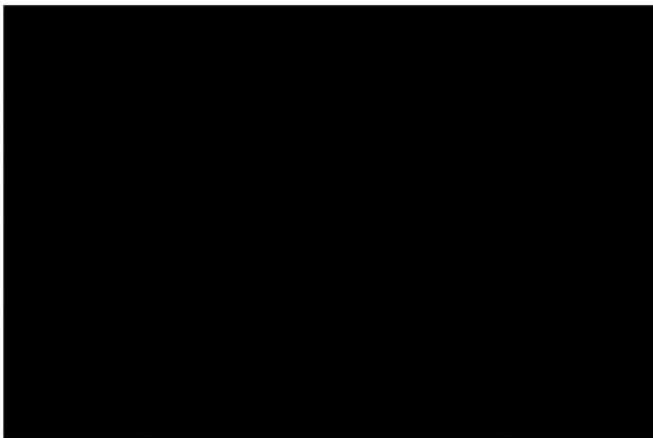


## Quick Reference: Parag and Family Holiday Protective Details

This document provides details for the [REDACTED] protective detail, initiated in December 2021, including emergency contacts, nearby resources, and [REDACTED] [REDACTED] [REDACTED] Location is in [REDACTED] [REDACTED] [REDACTED] (“Residence”).

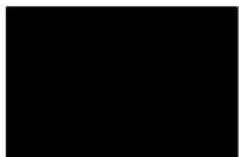


### Quick Facts:

- [REDACTED] [REDACTED] is an unincorporated community and part of the municipality of [REDACTED] [REDACTED] [REDACTED] [REDACTED] Pennsylvania.
- [REDACTED] [REDACTED] [REDACTED] is responsible for [REDACTED] [REDACTED] governance.
- Overall, [REDACTED] [REDACTED] has a lower crime rate than the rest of the country and the neighborhood in which [REDACTED] [REDACTED] is located is rated as a low crime area.

### Travel Details (updated as of 12/20/21)

| Category          | Details   |
|-------------------|---|
| Air Travel        | <p><b>Proposed Schedule</b></p> <ul style="list-style-type: none"> <li>• CA → NY/PA <ul style="list-style-type: none"> <li>○ DEPARTURE: 12/17/2021 @ 10:00 pm PDT <ul style="list-style-type: none"> <li>■ [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED]</li> <li>■ [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED]</li> </ul> </li> <li>○ ARRIVAL: 12/18/2021 @ 6:06 am EDT at Philadelphia International Airport (KPHL) <ul style="list-style-type: none"> <li>○ [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED]</li> </ul> </li> </ul> </li> <li>• PA → CA <ul style="list-style-type: none"> <li>○ DEPARTURE: 1/2/2021 @ 11 am EDT- 3pm EDT (reservation pending)</li> </ul> </li> </ul> <p><b>Deviations from Proposed Schedule (impacts of deviations reviewed in AAR below)</b></p> <ul style="list-style-type: none"> <li>• [REDACTED] and family flew into Teterboro airport on 18 December instead of Philadelphia, requiring the use of a contractor driver for pickup instead of [REDACTED] [REDACTED]</li> </ul> |
| Additional Travel | <p><b>Proposed Schedule</b></p> <ul style="list-style-type: none"> <li>• 12/18/21 - NYC</li> <li>• 12/20/21 - NYC → [REDACTED] [REDACTED] PA</li> <li>• 12/21/21 - [REDACTED] [REDACTED] PA → [REDACTED] [REDACTED] PA</li> <li>• 12/22/21 - [REDACTED] [REDACTED] PA → [REDACTED] [REDACTED] PA</li> </ul> <p><b>Deviations from Proposed Schedule (impacts of deviations reviewed in AAR below)</b></p> <ul style="list-style-type: none"> <li>• No movement required from Philadelphia to NYC as originally required (due to flight change)</li> <li>• Returned to NYC on 28 December [REDACTED] [REDACTED] [REDACTED]</li> <li>• Drove back from NYC [REDACTED] [REDACTED] [REDACTED] on 30 December</li> </ul>   |



# AAR:

## Operational Overview

S3 received a request from [REDACTED] on December 13th, 2021 for protective services in Pennsylvania and NYC between December 17th, 2021 and January 2nd, 2022. The request included the need for private air transportation from San Jose to Philadelphia on December 17th with return travel to California from Philadelphia on January 2nd. However, on December 17th at 4pm, [REDACTED] advised of a destination change to Teterboro, NJ from Philadelphia as originally planned. S3 helped coordinate this change and at 9:30pm, [REDACTED] drove the family to the [REDACTED] for their flight.

Due to the change in plans, a [REDACTED] met the family in Teterboro on the morning of December 18th and facilitated the family's movement to NYC [REDACTED] had planned for an internal resource to pick up the family in Teterboro). [REDACTED] having relocated from Philadelphia, arrived in the NYC area within two hours of the family's arrival and remained in NYC on standby until December 19th.

On December 20th, S3 facilitated the family's movement to [REDACTED] PA. Also on December 20th, S3 received a request to drive the family to [REDACTED] PA the following day. On December 21st, S3 drove the family to [REDACTED] PA. Subsequently, on December 22nd, S3 drove the family from [REDACTED] back to [REDACTED]. The original itinerary suggested that [REDACTED] would be traveling from [REDACTED] to NYC and back on December 23rd, so S3 prepared to support that movement. However, this movement was canceled before the 23rd. [REDACTED] remained on standby in [REDACTED] until December 28th.

On December 28th, S3 facilitated the family's movement from [REDACTED] PA to NYC as well as the family's return from NYC to [REDACTED] on December 30th. [REDACTED] remained on standby in [REDACTED] until January 2nd, when he drove the family to the Philadelphia [REDACTED] return flight. The family departed Philadelphia as planned at 11am Eastern, touching down in [REDACTED] at 2pm Pacific. Thereafter, [REDACTED] drove the family to their [REDACTED] home.

## Duration:

- We had "boots on the ground" for **17 consecutive days**, from December 16th, 2021 through January 2, 2022.

## S3 Personnel:

• [REDACTED]

The Christmas Holiday (S3 tried to rotate everyone home for a portion of the holiday with Family), this being S3's first trip with [REDACTED] and the lack of a known reliable vendor in Philadelphia required that S3 layer extra resources for this operation. Although S3 preferred to use internal resources for driving during this operation, two different contract drivers from a vetted security vendor were used in several instances.

## Vendors:

• [REDACTED]

## Advance Cities:

- Multiple advances (10+) were conducted in [REDACTED]

## Covid-19 mitigation steps:

- All relevant team members conducted COVID rapid tests prior to assignments. At least 15 rapid tests were conducted by S3 team members during this trip

- Other COVID mitigation steps to include keeping drivers consistent, minimal exposure to team members, and wiping down vehicle interiors on a daily basis

**What Went Well:**

- EA Communications:
  - We had good communication with [REDACTED] throughout the task. We expect these communications to improve as we all get more familiar with [REDACTED] [REDACTED] [REDACTED]
- Limited Drivers
  - Kept potential COVID exposures to a minimum

**What Didn't Go Well/Had Room for Improvement:**

- One of the vendors was experienced and skilled but not a perfect fit (spoke openly about other EP details he worked).
- S3 managed several last minute scheduling changes [REDACTED] [REDACTED] [REDACTED] [REDACTED] schedule conflicts. To allow for uninterrupted support S3 team members to rotate home during the holidays, more staff than normal was required for this operation.
- The [REDACTED] invoice for air travel went directly to [REDACTED] [REDACTED] [REDACTED] had to be involved in chasing down invoice payment. Further, it is possible that the total service cost seems to have taken her off-guard and caused budget concerns.
- The last minute flight change from Philadelphia to [REDACTED] created the need to use a second contract driver when we were trying to limit exposure to different drivers due to the COVID risk.

**Action Items:**

- Preemptively sort contracts process for less impact to [REDACTED]
- [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED]